Our Marketing Support Services



Whatever your business challenge or opportunity we offer a range of tailored services to help make or save you more money and

build a better business in today's marketplace

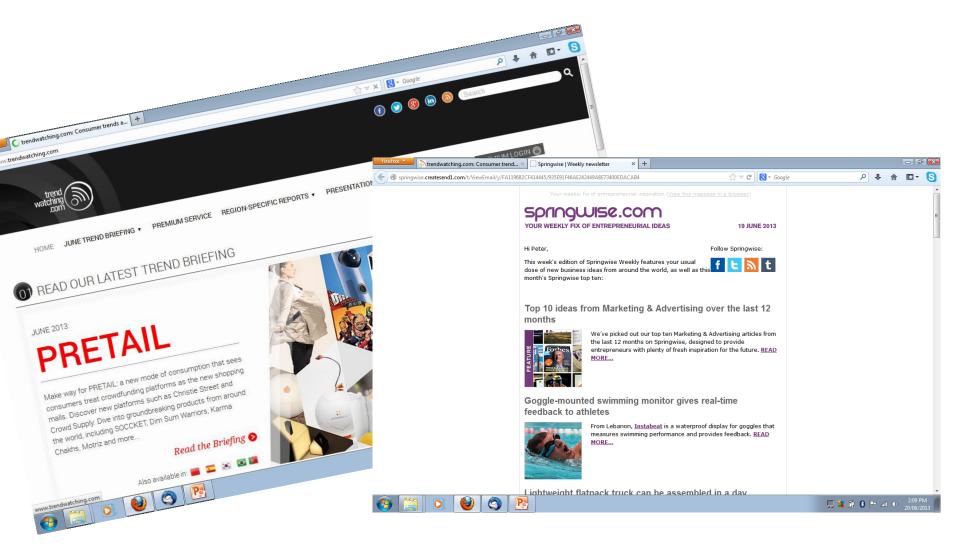
Today's big 4 retail challenges

- Differentiating and Positioning your business
- Finding new customers and/or new markets
- Keeping existing customers spending longer and more frequently
 - Winning back inactive customers

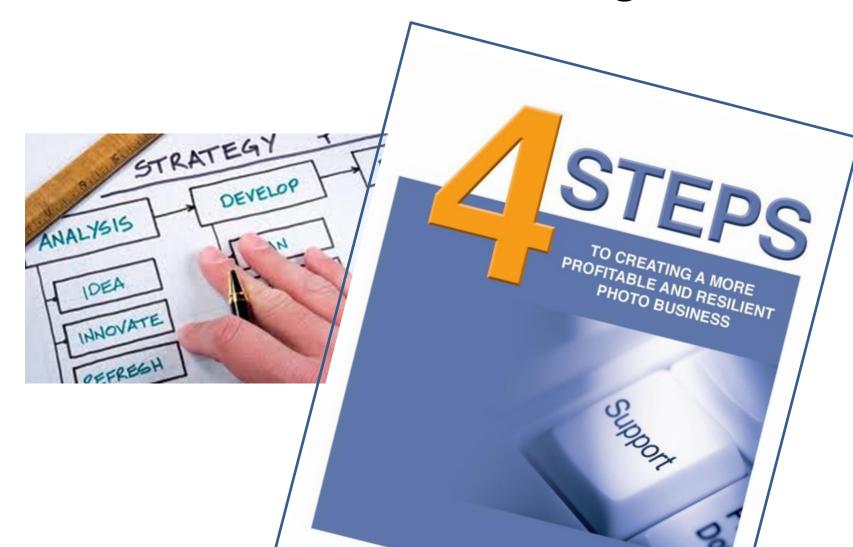
Maybe you've got other challenges or opportunities on your list that you'd like help with. Our customers are always welcome to chat with and get advice from our fully-accredited, marketing consultant and business advisor.

Here's some of the marketing and business support services we provide our customers to help grow their business

Retailing Trends & Innovation



Audits & Tailored Planning



Market and Customer insights

GET CREATIVE & WIN

Write a new slogan for SNAPSHOT and win yourself a Canon Photo Printer

Hamilton's favourite camera and photo store needs a new catch-phrase and who better to write it than you. Put your creative talent to the test and you could win yourself a Canon Photo Printer.

It's easy to enter. Decide for yourself what's different or unique about Snapshot and then in 10 words or less simply write your slogan in the panel below, complete your entry details and pop the form into our competition entry box.

And to help you get your creative juices flowing here's two of the logos we currently use



My name is	
My address is	

Terms of Entry

My slogan entry is ...

- 2. All competition entiries become the property of Snapshot Ltd.
 3. The judgers decision is faul and no correspondence to the entered into.
 4. Any personal data contected is sowly for the judgeces of managing the competition and no data will be stored

HOW DID WE MEASURE UP?

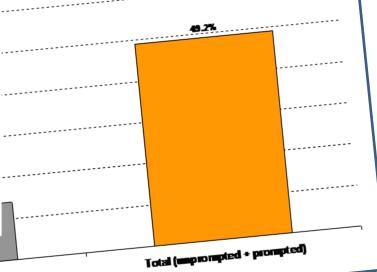
every time you visit and that we always meet your photo imaging needs, please take a few minutes to complete the questionnaire below - you can mail it back to us if you don't have time to complete now—for a stamped, self-addressed envelope.

Simply circle the number that best indicates

SNAPSHOT	Disagr Tetali		Some: Agree		Agre
Your location is convenient for me	1	2	3	4	5
Your store is easy to find	1	2	3	4	5
Your store is appealing and welcoming	1	2	3	4	5
Your window display is eye-catching and informative	1	2	3	4	5
You have enough digital kiosks	1	2	3	4	5
Your staff offer fast, attentive service	1	S	3	4	5
Your staff provide relevant and practical advice	1	2	3	4	5
Your staff are friendly and courteous	1	2	3	4	5
Your staff are knowledgeable about the products stocked	1	2	3	4	5
You make high quality photos	1	2	3	4	5
You have a range of cameras that meet my requirements	1	2	3	4	5
You have a range of photo memory products that meet my requirements	1	2	3	4	5
Your pricing represents good value for my money.	1	2	3	4	5
You take an interest in my photo imaging knowledge & needs	1	2	3	4	5
You always seem to have something new and different	1	2	3	4	5
I know you offer a bulk photo scanning service	1	2	3	4	5
I know you offer movie to DVD services	1	2	3	4	5
You keep me informed and up to date	1	2	3	4	5
You meet my needs and keep me satisfied	1	2	3	4	5
I'd recommend Snapshot to my friends	1	2	3	4	5

rareness of retail printing options

names of all the places, including pharmacies and supermarkets, rinted? Q7. Have you ever heard of (DIN PHOTO RETAILER) (ADDRESS OF DIM PHOTO RETAILER)?





Online Business setup & Marketing support

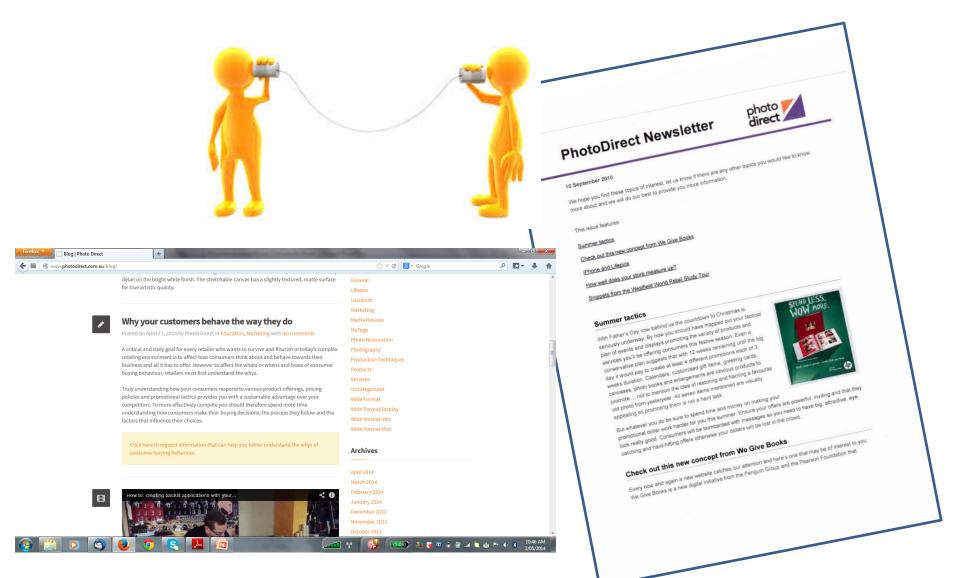


Promotional Calendars for in-store *or* online activities

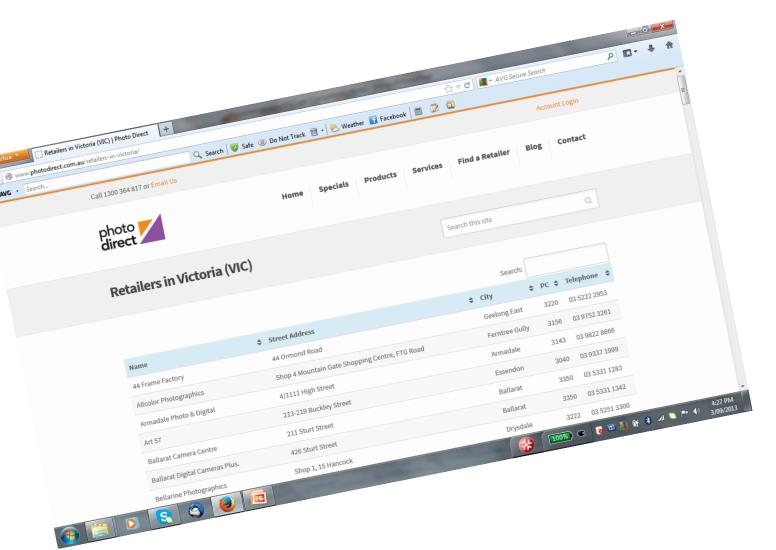
Event	Event Date	Start	Finish	Weeks	Email Topic	Email Send Date	Product Image/s	Additional Products	Theme
Fathers Day	5-Sep	19-Aug	6-Sep	2.5	Create Dad's perfect gift here	18-Aug	Photo prints, gifts, personalised cards and photo books	Canvas	Time to celebrate Dad with a special gift he'll love.
Christma s	October	7-Sep	5-Oct	4	Showcase and share 2010	6-Sep	Calendars	Photo books	The perfect gift for family living overseas. Beat the postal deadline!
Kids and Sport	October	6-Oct	21-Oct	3	Capture the best sporting moments of 2010	5-Oct	Posters	Enlargements	Celebrate your kids sports team with a stunning poster or collage
Christmas	November	22-Oct	23-Nov	5	Turn your photos into fantastic gifts	21-Oct	Photo gifts, Canvas and photo books	CDs	Give a gift of treasured memories this Christmas
Christmas	25-Dec	24-Nov	23-Dec	2	Create your own Christmas Cards	23-Nov	Greeting Cards	Photo gifts, Canvas and photo books	Send a special Christmas greeting like no other (SANTA or SPONGE BOB month)
Christmas Holidays	January	24-Dec	20-Jan	2	Share the fun of your holiday	23-Dec	Prints and Canvas	CDs	Fabulous memories ready in an hour

Plus as a customer of Photo Direct here's a few of the benefits you can enjoy when you do business with us

Regular Blogs and Newsletters



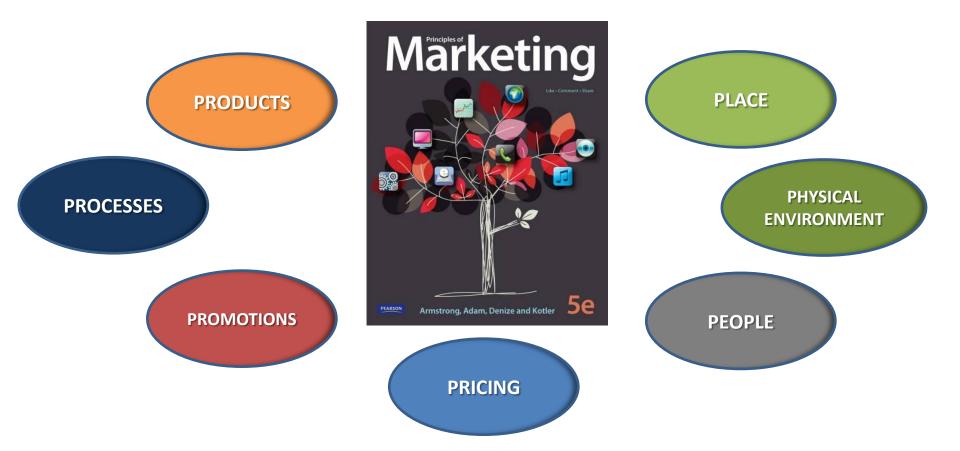
A free listing on our website



Marketing-related information



Ideas and advice on any element of your marketing mix



You can also access practical marketing support materials and ideas made available through our partners such as:

LifePics
Photo Wonder
Lucidiom

Learn more by visiting the BLOG section of our website at:

http://www.photodirect.com.au/blog/



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Plus you receive the support of a professional marketer who's even written a book on every aspect of the photo business

Like Some Help?

Contact us now for more information.

